

Return Goods Authorization Form

This form must be used to obtain approval for all returns except cores. For core returns please use our Core Return Form.

Company: _____
 Customer Invoice # _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Attention: _____
 Phone: _____ Fax: _____

Return Policy

The return of any parts (excluding core returns) must be pre-authorized by Foley Engines. Returns will be accepted for either a full Foley store credit, or a credit minus a 25 % restocking charge. Unauthorized returns will be returned to the customer. **Engines, gaskets, electrical items, carburetors, workshop manuals and other commonly used diagnostic components are not returnable under any circumstances.** A return authorization number (RGA) must be written on the outside of the carton. Naturally, any parts to be returned must be clean, never been installed, in the original shipping container, and re-sellable. Parts must be returned within 10 days, with an RGA number to be considered for credit.

We regret that any special orders, by their very nature, cannot be cancelled or returned.

RETURN DESCRIPTION		
QTY	DESCRIPTION	DETAILS

OFFICE USE ONLY					
CREDIT	RESTOCK	REPAIR	REPLACE	RETURN	FREIGHT

Foley Industrial Engines
 200 Summer St.
 Worcester, MA 01604
 Toll Free: 800.233.6539
 Phone: 508.753.2979
 Fax: 508.831.7133

RGA# _____
Date Issued: _____
By: _____